



REGULATORY NOTICE 2 OF 2026

MANDATORY COMPLIANCE INSPECTIONS AND ASSESSMENTS OF DATA CONTROLLERS IN LINE WITH THE CYBER AND DATA PROTECTION ACT [CHAPTER 12:07]

The **Cyber and Data Protection (Licensing of Data Controllers and Appointment of Data Protection Officers) Regulations, 2024 (Statutory Instrument 155 of 2024)** was promulgated in September 2024, giving effect to the mandatory requirement for public and private organisations that process personal data to obtain a **Data Controller Licence by 12 March 2025**. As the designated Data Protection Authority under section 5 of the Cyber and Data Protection Act [Chapter 12:07], the Postal and Telecommunications Regulatory Authority of Zimbabwe (POTRAZ) will from **1 September 2026** be conducting mandatory compliance inspections and assessments in terms of Section 6 (1) (a) as read with Section 21 (3) and (4) of the Cyber & Data Protection Act [Chapter 12:07].

The Authority will apply a risk-based approach in conducting the inspections and assessments, beginning with the following sectors:

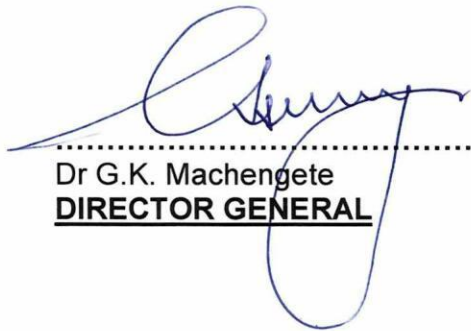
- Financial institutions
- Insurance companies
- Local Authorities
- Healthcare providers
- Mining enterprises
- Religious organisations
- Schools, tertiary institutions, and professional bodies
- Government Ministries, Departments, and Agencies (MDAs)
- Non-Governmental Organisations & Private Voluntary Organisations

In preparation for the inspections, you can still apply for a licence

by contacting the Authority for guidance by emailing beans@potraz.zw, ushe@dpa.zw, and marere@dpa.zw, or call 0242-333032, extension 1129, for all licensing-related enquiries.

Licensing as a data controller is not just a statutory obligation; it is a demonstration of your commitment to safeguarding personal data entrusted to you by all your stakeholders.

Now that data is the new currency, it is everyone's responsibility to process personal data fairly and lawfully to achieve the national vision of a safe and secure digitally enabled Zimbabwe.



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